

Information Security Management System (ISMS) Policy

To preserve confidentiality - that is, to protect information provided by Park Hospitals' customers, employees and other associates, against unauthorised access or disclosure.

To maintain integrity - that is, to protect information assets from unauthorised or accidental modification, ensuring the accuracy and completeness of the organisation's assets.

To ensure availability - that is, to ensure that information, assets and infrastructure are available as and when required adhering to the organisation's business objectives.

Risk to the business to be assessed at regular intervals, against which, preventive and corrective controls to be placed. Security of customer contracts and customer requirements will be met.

Identify and define secure work areas within office perimeter and enforce secure access to the same.
Top Management to be involved to establish Information Security Objectives

Continual Improvement of the ISMS are recorded through Internal Audit, MRM, Performance Matrix and Risk Assessment.

Information about technical vulnerabilities of information systems being used along with information system that is developed shall be obtained in a timely fashion, the organisation's exposure to such vulnerabilities evaluated and appropriate measures taken to address the associated risk.

Regulatory, legislative and other business requirements will be fulfilled.

Business continuity plans for critical processes and infrastructure will be identified, maintained, and reviewed on a regular basis to minimize the downtime incurred by the business.

Ensure prompt reporting of security incidents and weaknesses, followed by adequate corrections, root cause analysis and corrective actions.

Relevant training to be given to staff and effective pre and post training evaluation will be conducted.

Set up control policies and measure the effectiveness of controls at regular intervals.

ISMS committee will meet once a month to discuss effectiveness of ISMS (as per clause 9.3#).

The implementation of this policy is a testimony of Park Hospitals' commitment to establish, implement, maintain, and continuously improve the information security management system (ISMS).

Approved By:

Date: 17-01-2026

Bibhas Sen Choudhuri
DGM – IT.

Clause 9.3 of Park Hospitals' Apex Manual for ISMS based on the requirements of ISO/IEC 27001:2022